



To our friends, clients and colleagues,

March 18, 2020

As we continue to monitor the rapidly evolving situation around the Coronavirus (COVID-19), our first thoughts are for the safety and well-being of not only our community, our state, our nation but globally. Everyone is impacted by these difficult circumstances and in these unprecedented times it is important that we come together and continue to support those who are most impacted.

Erkies has committed to continue providing the Coachella Valley with both emergency and non-emergency Air Conditioning, Heating, Electrical & Plumbing services. We are taking it day by day and are constantly monitoring county, state & national guidelines. The safety of our customers and staff is of the highest priority.

We would like to ensure you that we have done a series of things to make our environment as safe as possible:

- We are washing our hands more often throughout the day and advising technicians to especially wash and sanitize before and after each customer following CDC and public health guidelines.
- We have implemented enhanced cleaning procedures of our office and each vehicle
- We are practicing social distancing and moving more in person meetings to teleconferences
- We have established a set of protocols to ensure that any of our employees who are high risk or feeling sick stay home

As you know, the situation is fluid and varies by the hour, but we are fully committed to being available for you in any way that we possibly can.

Please feel free to reach out to us if you have any questions or concerns.

Kind regards,

Dane Feldman

President & CEO